Aphinya Phothiphan

Quality Assurance Engineer

Email
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Languages
English, Professional Fluency
Thai, Native

Location
Vancouver, Canada
Canadian open work permit holder

Github
@miewliie

Software Quality Assurance Engineer with over five years of experience in the industry.
I bring quality to products used by millions of people worldwide, work with super-talented and distributed teams, and build test automation frameworks for both mobile and web.

WORK EXPERIENCE

Quality Analyst - ThoughtWorks Co., Ltd - Remote
November 2019 - June 2022 (2 years 7 months)

As a consultant at ThoughtWorks, I contributed for two clients from Australia and Singapore.

Australian Airline company
- Perform front-end/back-end functional tests, end-to-end tests, and regression tests on the booking flow for final customers and travel agencies.
- Actively participate at each stage of the software development cycle from ideation to going live to customers.
- Design test strategies.
- Implement integration tests using Jest.
- Implement regression tests using Cypress and Cucumber in Behavior Driven Development (BDD) with Selenium in C#.
- Coordinate team releases.
- Triage production issues.
- Closely work with both product owners and development teams to shift quality to the left of the software development life cycle.

Norwegian Chemical Company
- Build an excellent community platform for farmers across Asia and Latin America.
- Improve project quality by using a shift left mindset.
- Perform functional, exploratory and regression testing on the mobile application (react native) and data tracking on Segment (customer data platform), Facebook developer tools, and Amplitude.
- Discourse CRM management.
- Implement end-to-end test automation framework using Webdriver.io, Appium.
- Reduce risk and accelerate product quality feedback.
- Support and investigate production issues.
- Monitor Sentry and Instana logs for errors.
- Coordinate, plan, and prioritize all tasks, along with Product owners.
- Improve code quality and code coverage by working with developers and by adding edge cases to unit tests.
- Coach the client's team and encourage them to adopt a quality mindset.

System Analyst (Quality Assurance) - [True Digital Group](#) - Thailand
April 2017 - November 2019 (2 years 8 months)

- Work with a big team to make the best entertainment app in Thailand.
- Contribute in sprints grooming and planning.
- Contribute to a high-quality deliverable product each sprint.
- Apply agile software development lifecycle.
- Overview Mobile application lifecycle.
- Implement test plans, test cases, and test cycles on [Zephyr](#) with strong attention to detail.
- Perform functional tests, end-to-end tests, and regression tests.
- Determine root causes of bugs and defects.
- Develop and maintain tests for stable features using [Robot framework](#) with [Selenium](#) and [Appium](#).
- Use [Postman API](#) and [Burp Suite](#) security debugging tools.

Projects: TrueID [Android](#) and [iOS](#), and TrueID TV [Android](#).

Consultant Software Engineer - [Augmentis](#) - Thailand
Jul 2016 - Jan 2017 (7 months)

- Build internal developer tools.
- Implement functional tests by using a [Robot Framework](#).

Business Analyst (intern) - [Soft Square Group](#) - Thailand
Aug 2015 - Nov 2015 (4 months)

- Create user acceptance criteria for the client [ERP system](#).
- Team planning.

EDUCATION EXPERIENCE

[Rajamangala University of Technology Thanyaburi](#) - Thailand
Bachelor of Business Administration (BBA) 2012 - 2016
Business Computer (International Program) GPA 3.54

TOOLS & TECHNOLOGIES

- Jira, Confluence project management tools.
- Zephyr, Xray test management tools.
- Cypress, Appium, Webdriver.io, Selenium, Robot framework.
- Python, Javascript, Java.
- Postman, Burp suite, Charles proxy.
- PyCham, Visual Studio Code, IntelliJ IDEA.
- Git, CI/CD.
- Segment, Amplitude, Google Analytics.
- And many more.